

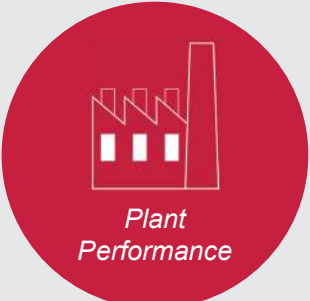






SMART O&M™

NAES O&M PERFORMANCE MODEL

5 CORE ELEMENTS

Core Element	Description	Corporate Implementing Mechanisms
 <p>Safety</p>	<p>Steadfast commitment to safety. NAES recognized in the industry as the safest company to work for. NAES plants/sites visited by other companies to see how we do things in safety. Every NAES employee is a safety champion.</p>	<p>NAES Safety Management System, NAES Safety Program, Reference NAES Safe</p>
 <p>Compliance</p>	<p>Rigorous compliance with regulations. Culture of Compliance is evident to NAES employees and clients. NAES is recognized as the industry leader in compliance management and performance.</p>	<p>NAES Compliance Management System, Gensuite Compliance Software</p>
 <p>Plant Performance</p>	<p>NAES recognized as an industry leader in plant performance. NAES consistently implements high quality O&M programs and best practices at all plants.</p>	<p>NAES O&M Programs, Data Analytics, Operational Management</p>
 <p>Training</p>	<p>NAES recognized as a leader in worker training and development. NAES recognized as the industry employer of choice. Training standards uniform throughout the O&M fleet. Training supports effective employee development and growth. Employee knowledge translates to plant performance improvements for NAES clients.</p>	<p>NAES Training and Qualification Program, GP iLearn, NAES Leadership Academy</p>
 <p>Data Collection and Analytics</p>	<p>NAES recognized as an industry leader in the use of data analytics to optimize plant performance. NAES uses advanced data analytics to predict and resolve equipment issues and bring value to our clients as as an O&M provider.</p>	<p>PI Asset Framework, MAXIMO, OpEx Benchmarking, Monitoring and Diagnostics</p>