

# PLANT OPERATIONS

**We focus on the fundamentals – safety, reliability, compliance and cost – in optimizing plant performance**

**Proven O&M Experience** – As the industry's leading independent plant operator, we have no competing loyalties. With a resume that lists over 265 plants in 38 states and 12 countries, we continue to grow our business based on proven performance of critical procedures:

- Manage all O&M services
- Develop and implement customized operations programs
- Manage safety and environmental compliance programs
- Plan and oversee major maintenance activities
- Plan and manage infrastructure support services

**Broadest Range of Technologies and Fuels in the Industry** – We manage industrial combustion and aero-derivative turbines (simple & combined-cycle), reciprocating engines, coal- and oil-fired steam plants, district heating/cooling facilities and renewables: biomass, hydro, solar, wind, geothermal, landfill gas and waste-to-energy.

**Experienced Project Management** – We bring in a team that plans, schedules and supervises transition of activities or pre-commercial O&M services and provides oversight and technical support to achieve long-term commercial operation goals.

**In-Depth Support Infrastructure** – Our home-office support team delivers the multidisciplinary services required to successfully operate and maintain a plant. They support transitions and pre-commercial operations as well as long-term operations:

- Operations procedures
- Safety & health
- Environmental compliance

- Maintenance planning & CMMS
- Training & qualification
- Performance engineering
- NERC compliance
- Accounting & finance
- Human resources
- Information systems

**Driving OEM Value** – We work with a wide variety of OEMs to manage service agreements, procure parts and services and resolve technical issues. As an independent operator, we provide unbiased services and explore every avenue to obtain high-quality parts and services at the lowest cost to the owner.

**Maintaining Safety & Environmental Compliance** – We enjoy an outstanding safety record at the plants we operate, documented by an annual incident rate that is consistently lower than the industry average. A number of our plants have earned OSHA VPP Star status, a distinction claimed by less than 1 percent of U.S. facilities. We maintain an excellent environmental compliance record as well, often receiving positive comments from agency inspectors.

**Attaining High Levels of Technical Performance** – Our plants consistently exceed performance objectives and attain track records that are among the best in the industry.

**Effecting Cost/Budget Control** – We design our services to promote high levels of performance while achieving an aggressive yet realistic cost structure.

**Sustaining Client Satisfaction** – We recognize that a successful business relationship is based on adding value and reducing risk.



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**We build a culture of safety, compliance and continuous improvement.**